

Coordinated Enrollment + Awareness Efforts

- David Estudiante, Director, New Student Programs and Family Engagement
- Karen Lindell, Director of Marketing and Brand Strategy
- Amon Rappaport, Senior AVP & Chief Communications Officer
- Brandon Tuck, Presidential Associate for Community Partnerships and Expanding Access
- Ben Quillian, Senior AVP & Deputy Chief Information Officer
- Jessica Wagoner, Senior AVP, Enrollment Management and Services



Agenda

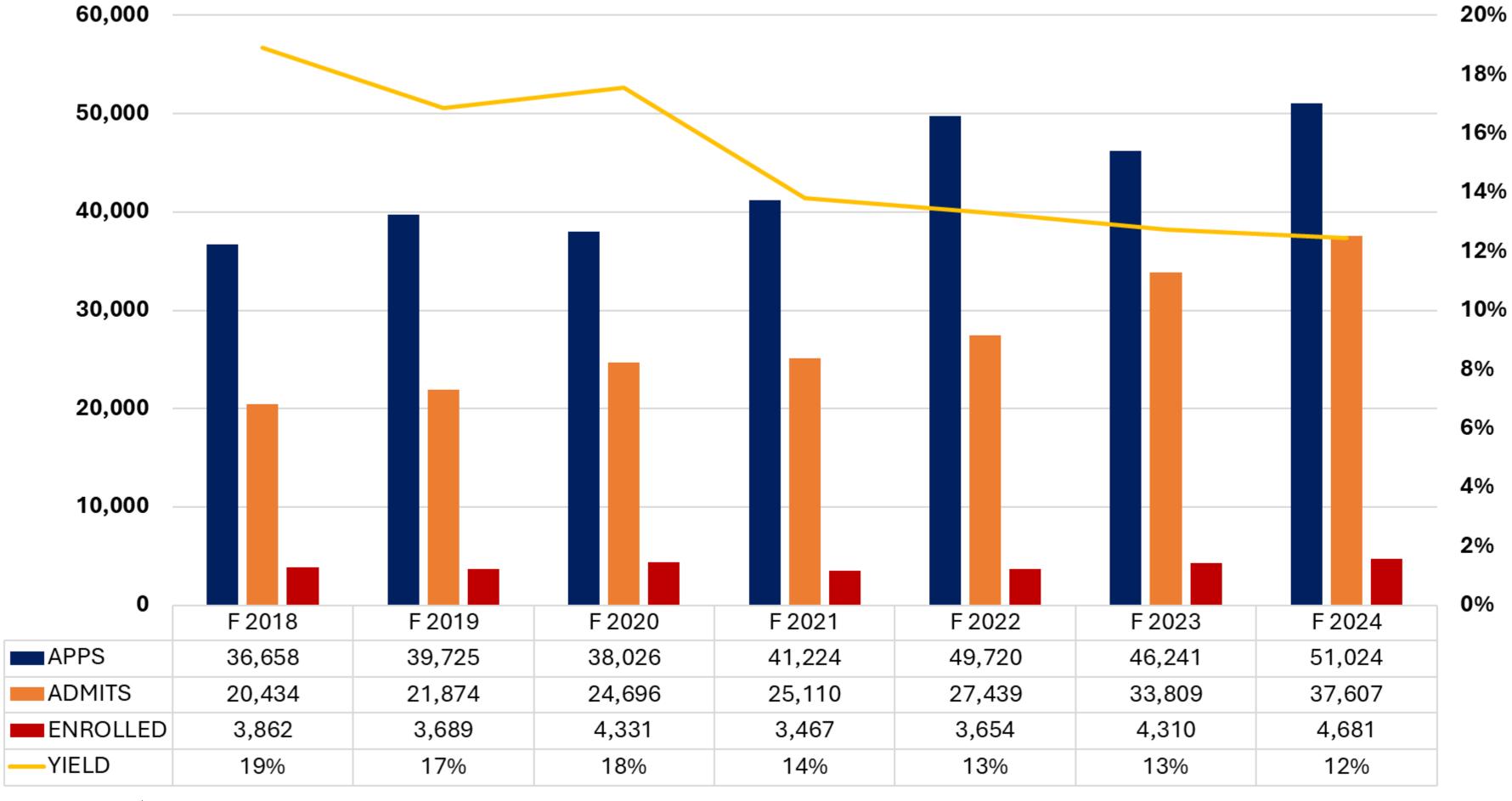
- Yield Challenge & Opportunity
- We've Got an Awareness Problem
- Why We Need More Awareness—Now
- Our Impact and Identity
- College Enrollment & University Awareness Campaign
- 2024 2025 Projects
- Logo Updates
- Timeline
- Campaign Budget & ROI
- Discussion and Action
- Handout: Campaign Project and Budget Details



Yield Challenge & Opportunity

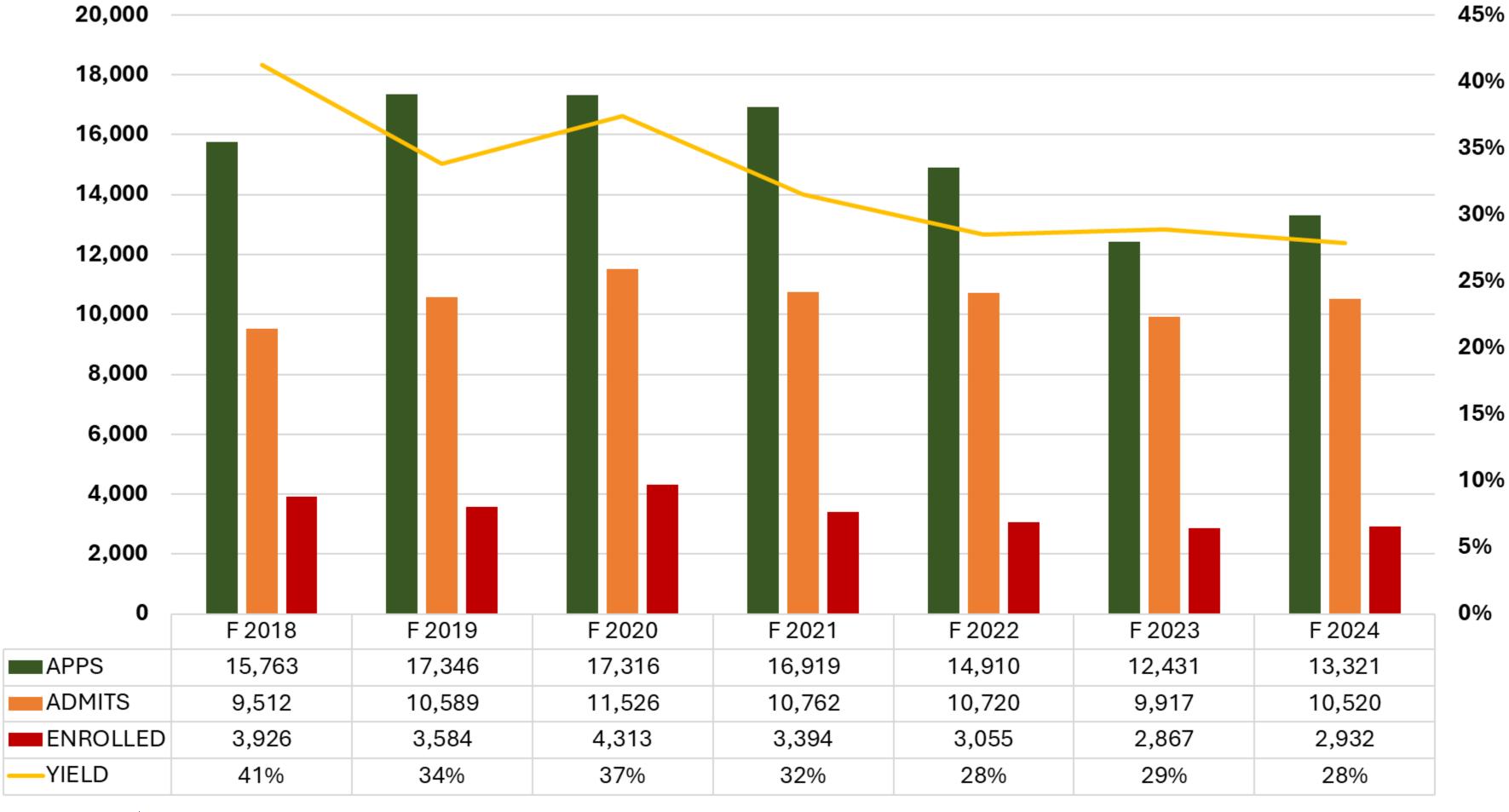


First-Time Freshmen: Admit to Intent Yield Rate





Transfers: Admit to Intent Yield Rate





We've Got an Awareness Problem



Name a greater LA-area higher ed institution

	All Surveyed	Prospective Students	
UCLA	75%	78%	Most don't think of us!
TISC	58%	57%	
CalPoly Pomona	19%)	24%	~ 4/5 of all surveyed
			~ 3/4 of prospective
AL STATE LA	18%	24%	students
	13%	12%	

What's your impression of CPP vs. competitors?

Community, Current Students, & Prospective Students

CalPolyPomona









Current CPP Families









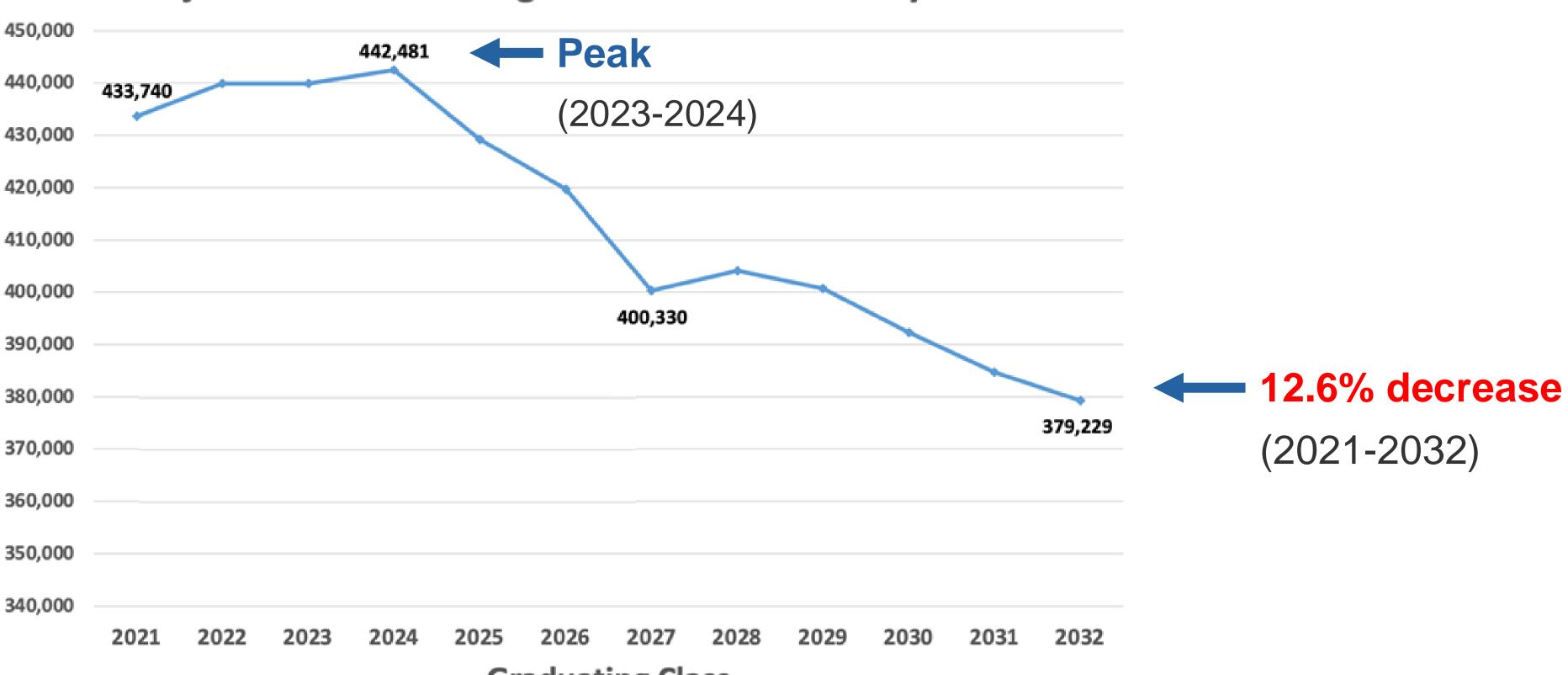
Those who know us, love us!

Why We Need More Awareness — Now



CA High School Graduates Projected to Decline

Projected California High School Graduates by Year



Graduating Class

Source: California Department of Finance

https://dof.ca.gov/forecasting/demographics/public-k-12-graded-enrollment/





ASU in California

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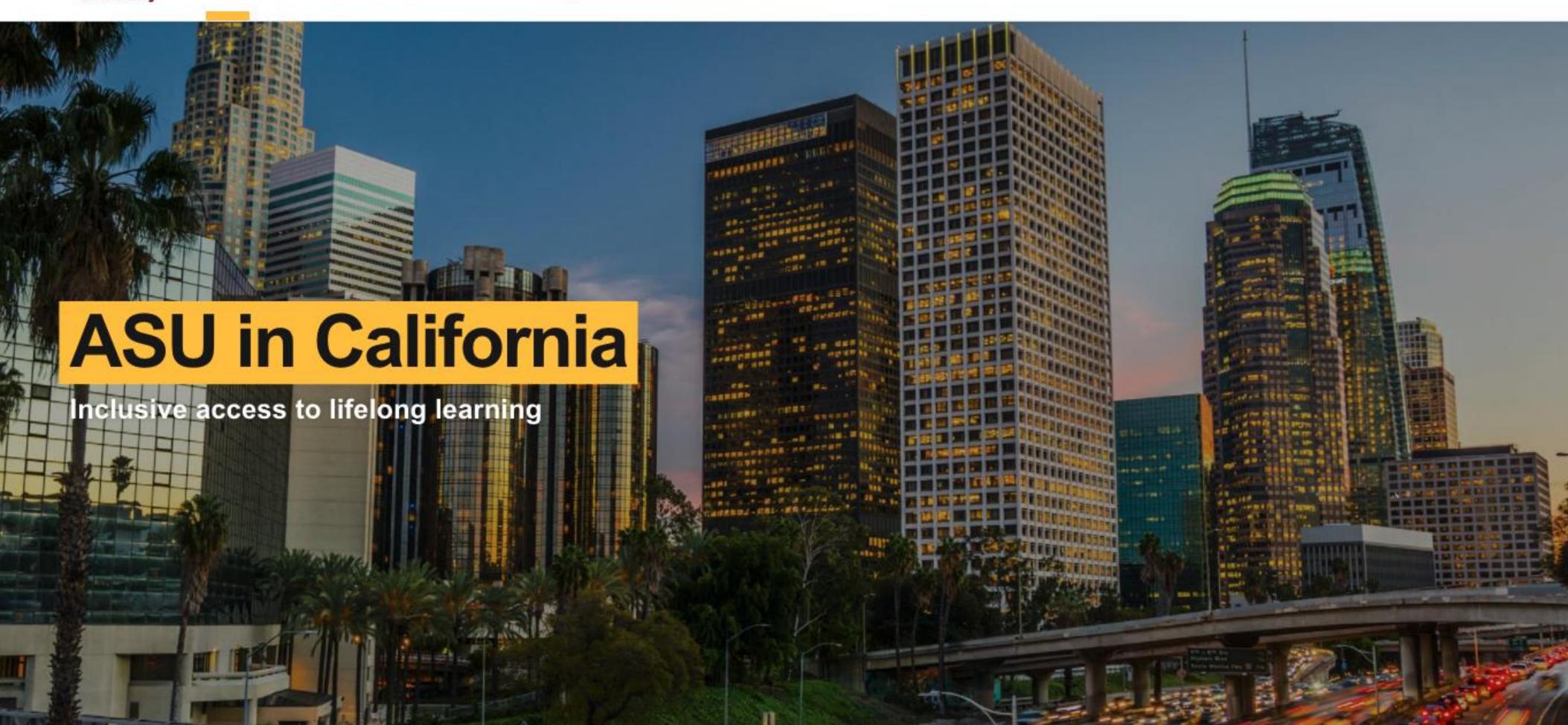
Our CA Portfolio >

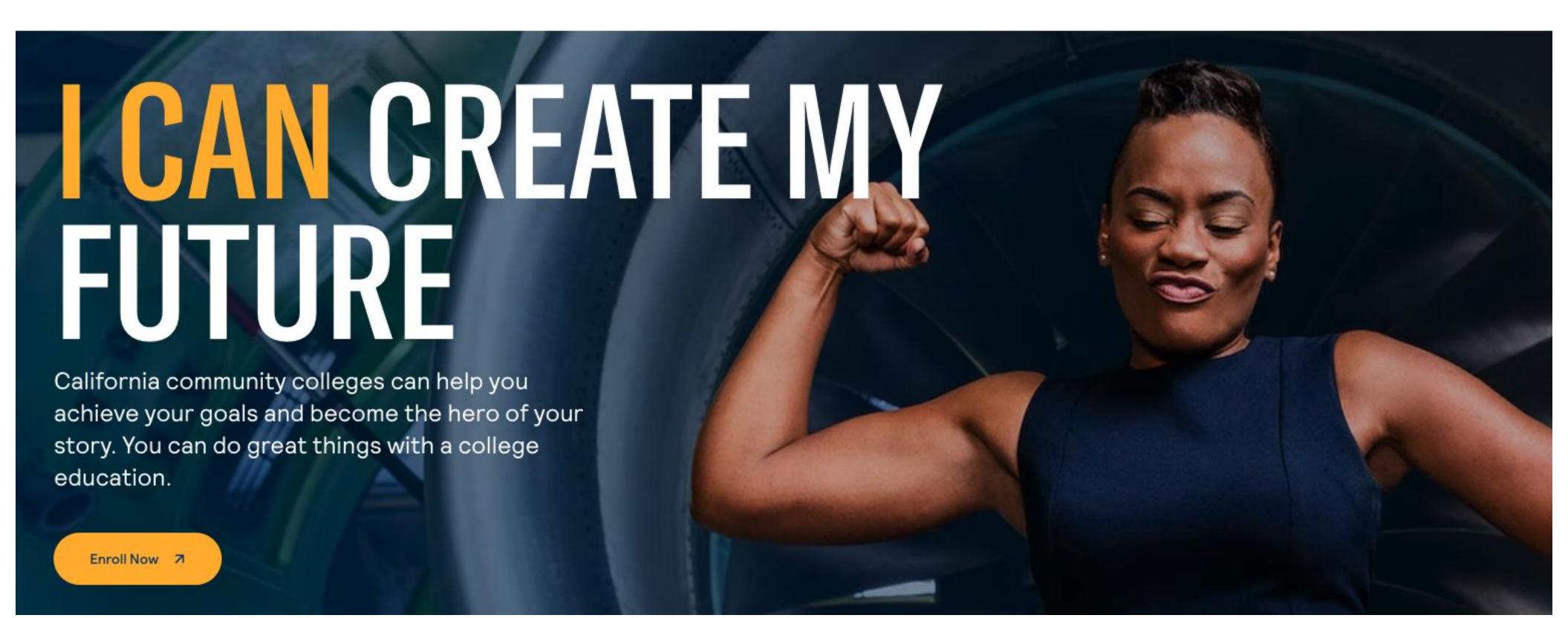
Education Opportunities >

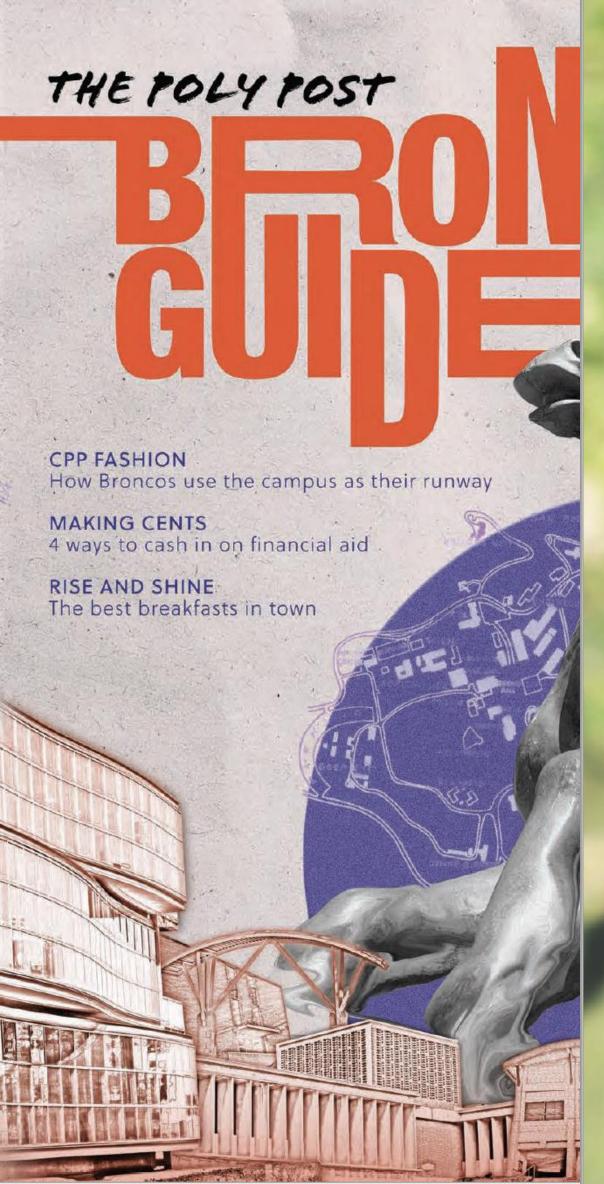
Attend ASU ~

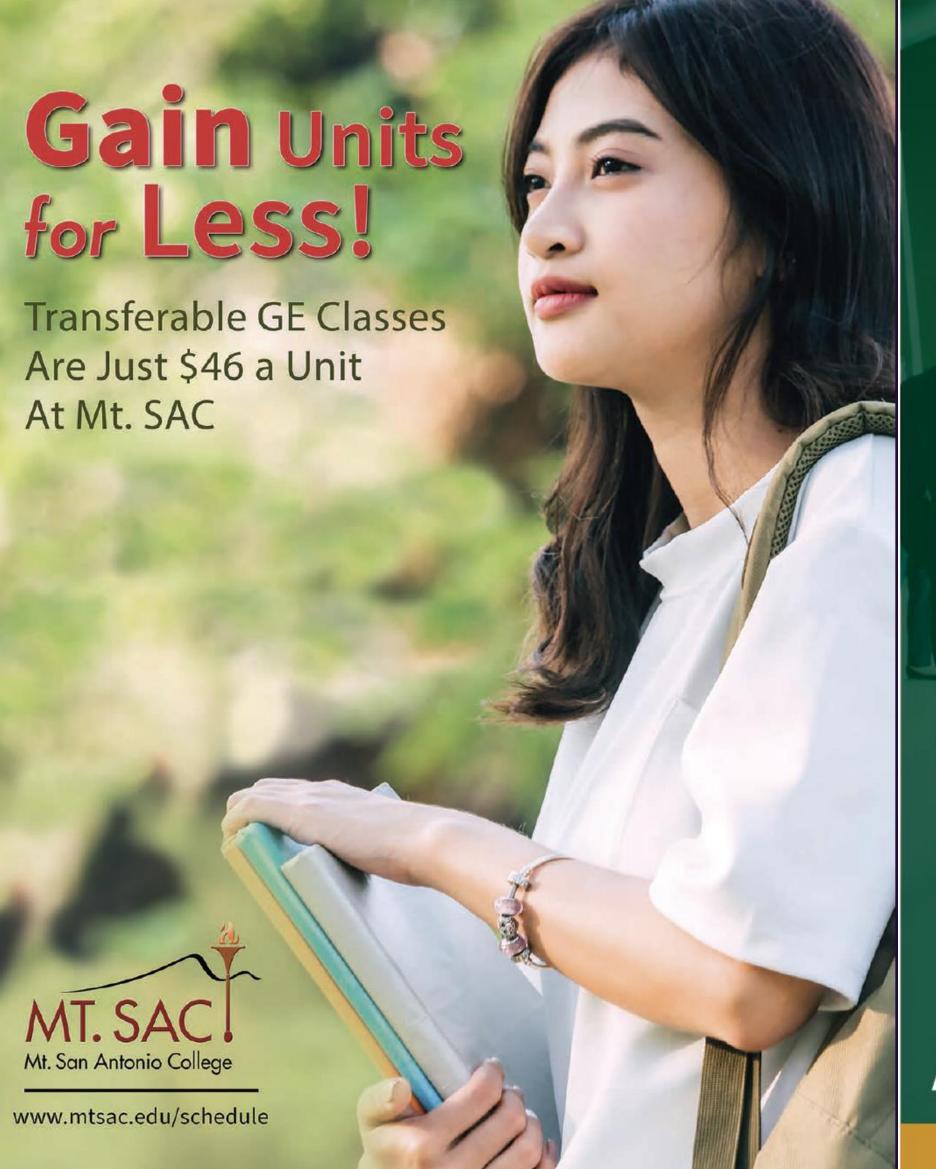
Events 🕶

About ~











MS BUSINESS ANALYTICS

This comprehensive 10-month program encompasses statistics, AI, machine learning, econometrics, data management, and business knowledge. Students also work collaboratively on real-world industry projects, providing them valuable experience working for a client in a team.

Website and Info Session Schedule



APPLY NOW

gradbusiness.calpoly.edu gradbusiness@calpoly.edu

Why now?

New reality

- Declining enrollment trends
- CPP's state funding now tied to meeting enrollment goals
- Increased competition: students, employees, funding
- More options for students
- Questioning value of higher ed

Potential consequences of inaction

- Decreased tuition income and state funding
- Decreased resources for programs
- Fewer classes and lecturer appointments
- Decreased faculty/staff recruitment, increased workload

Universities need high awareness to succeed!

Why We're Building Awareness of Our Reputation & Impact

To continue to serve students, impact society and remain financially viable, we need to invest in greater awareness of Cal Poly Pomona so it leads to more resources for students, faculty and staff.

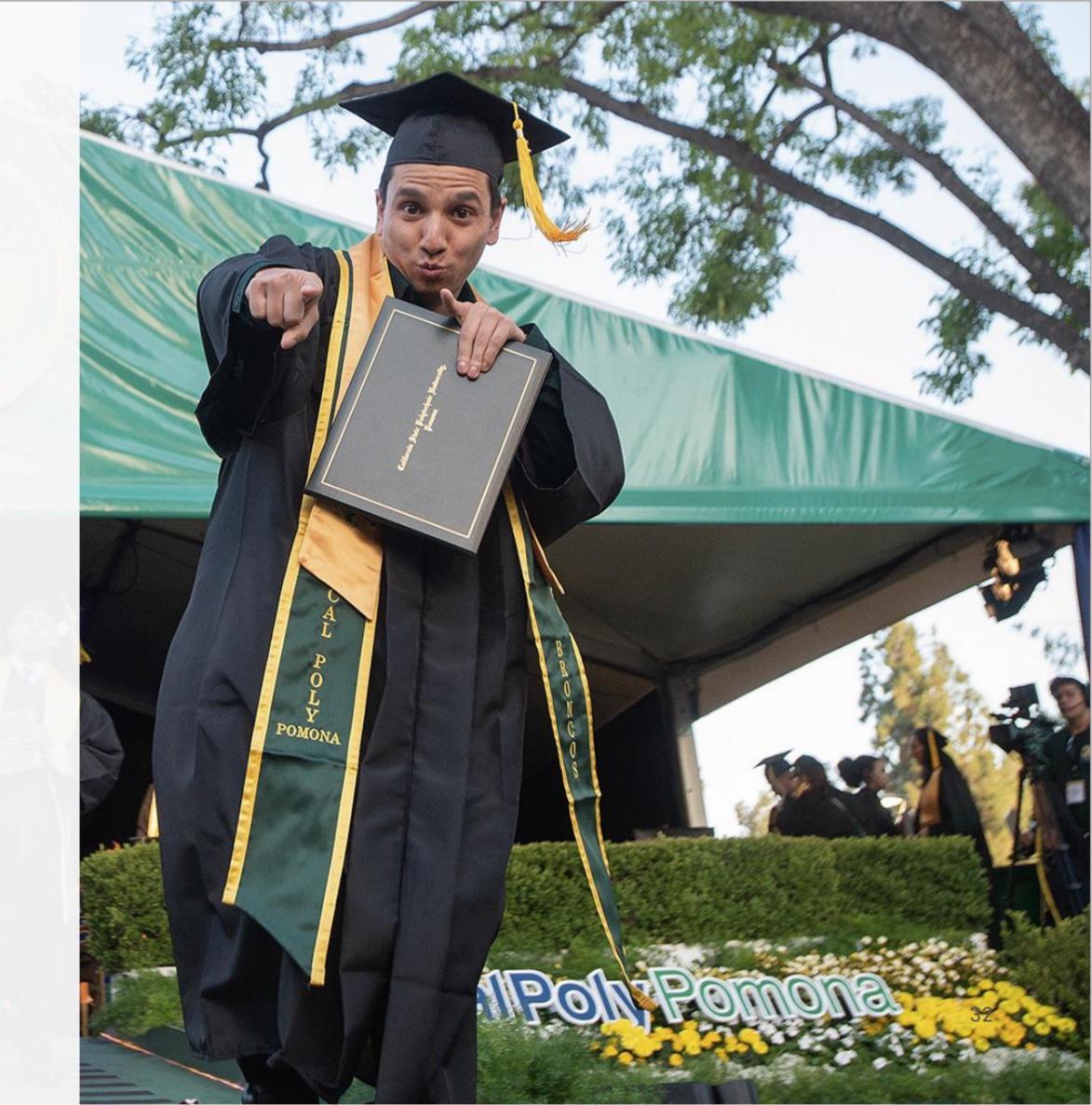
Our Impact & Identity



Purpose

WHY WE EXIST - OUR REASON FOR BEING

To help anyone who dreams of success achieve it



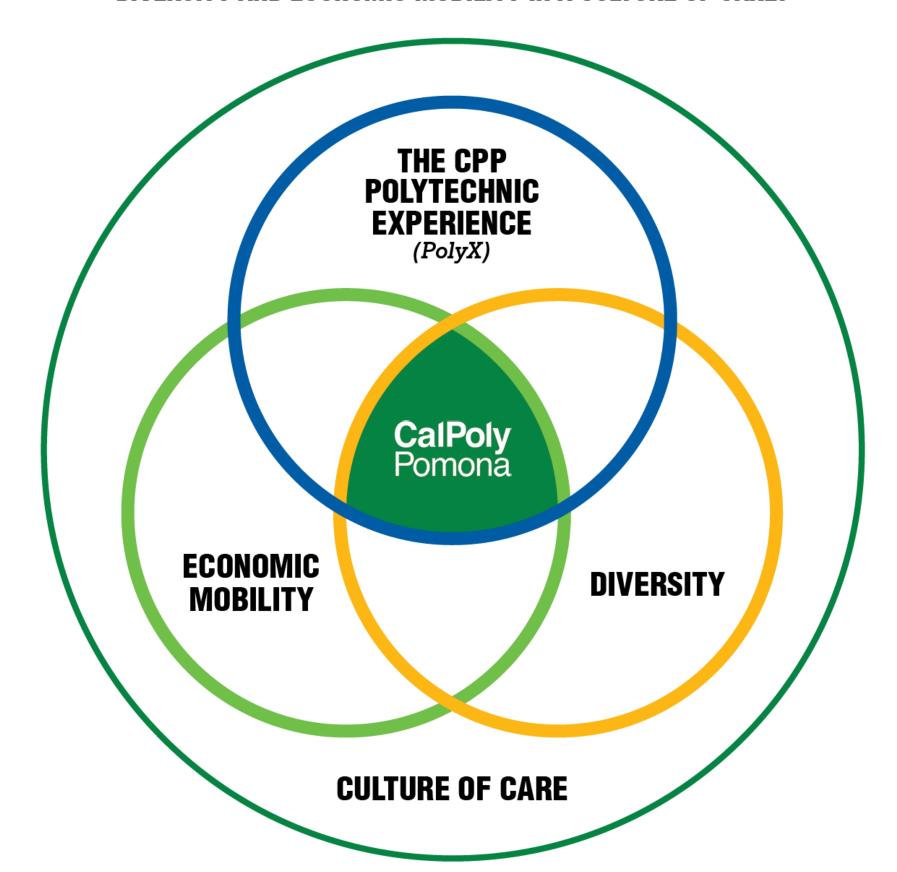
Uniqueness

Cal Poly Pomona is the #1 POLYTECHNIC UNIVERSITY for DIVERSITY and ECONOMIC MOBILITY.

Diverse Issues in Higher Education, 2021; Wall Street Journal, 2023

WHAT MAKES US UNIQUE

Other universities have some of these attributes, but ONLY CPP BRINGS TOGETHER THE CAL POLY POMONA POLYTECHNIC EXPERIENCE, DIVERSITY AND ECONOMIC MOBILITY IN A CULTURE OF CARE.





Dreams of Success





Dreams of Success = CPP Success!



As a young girl, I dreamed that I would come to CPP as a student and work with animals in hopes of working at the San Diego Zoo. Lam hancu to say that I just finished an internable at the zoo for wildlife case — and it As a young girl, I dreamed that I would come to CPP as a student and work with animals in hopes of working at the San Diego Zoo. I am happy to say that I just finished an internship at the zoo for wildlife care — and it was literally a dream come true. My name is Lauren Ruiz and in May I'll graduate with a degree in agricultural science. I'm excited to see where
I'll no within my field beinging my passion for working with animals along with my handsons experience from My name is Lauren Ruiz and in May I'll graduate with a degree in agricultural science. I'm excited to see where I'll go within my field, bringing my passion for working with animals along with my hands-on experience from my internship and classes everywhere I go.

At CPP, I have had amazing mentorship from my professors. My parents, Maria ('98, liberal studies) and Carlos

198, mechanical engineering). have also been increasibly executagaing. They met as students on camera. At CPP, I have had amazing mentorship from my professors. My parents, Maria ('98, liberal studies) and Can ('96, mechanical engineering), have also been incredibly encouraging. They met as students on campus, which means I literally would not be here today if it wasn't for them and Cal Poly Pomonal.

While there are some students like me who have big aspirations and are reaching them, some need a hand to dream bigger than what they think is possible and to achieve those dreams. That's where your support comes in.

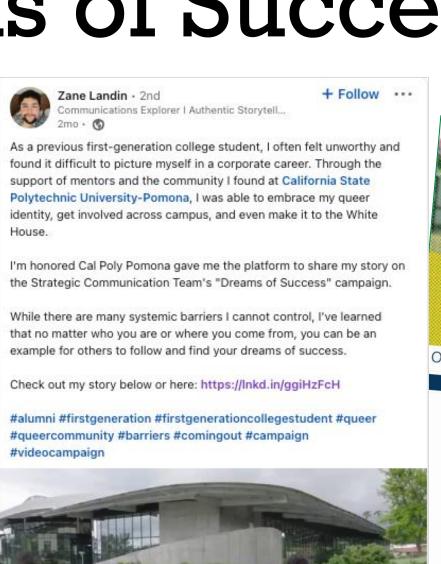
Your generosity with a gift of \$XXX will help them realize their potential, even if they don't yet see it. By supporting students from all backgrounds, you empower them to learn in hands-on situations, solve real-world problems, and forge their own unique paths to success.

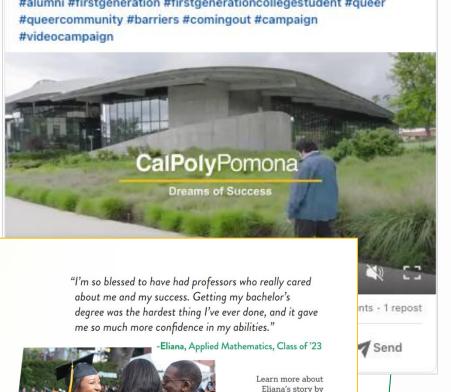
Thank you for helping to transform lives at Cal Poly Pomona. Learn more about my story by watching a short video at bit.ly/cpp-laurenruiz.

Lauren Ring

P.S. Give the gift of opportunity to support st gift before Dec. 31 for tax purposes through or or by scanning the QR code with your smart p







Become a Bronco

watching a short video at

bit.ly/cpp-elianascott

CalPoly

Pomona

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www.cpp.edu

2024-25





Welcome to Cal Poly Pomona



Thinking About Becoming a

Our team is here to help. We can walk you through the admissions process, answer your questions and show you how Cal Poly Pomona can help you achieve your dreams of success.



Cal Poly Pomona is the #1 polytechnic university for diversity and economic mobility, which means you'll be able to meet - and learn from a wide variety of people who recognize your potential and want you to succeed. And you'll build knowledge and confidence to help you discover who you are and what you're capable of.

Watch the video below to see how CPP's culture of care helped applied mathematics major Eliana achieve her dreams!



bronco CAL POLY POMONA DIGITAL MAGAZINE





Hear Eliana's Incredible Story in Newest 'Dreams of Success' Video Ahead of the Veterans Day holiday, the university shared the latest video in the "Dreams of Success" series. Follow the story of Eliana Scott ('23, applied mathematics) as she overcomes countless obstacles on her journey to become a Marine Corps pilot and, one day, an astronaut. Share the video teaser on Instagram, X, LinkedIn and Facebook. To learn how you can use the "Dreams of Success" series for your storytelling needs, contact Allison Cook.

College Enrollment & University Awareness Campaign





PRINCETON UNIVERSITY





Yale



Vassar

GEORGETOWN UNIVERSITY



Stanford University









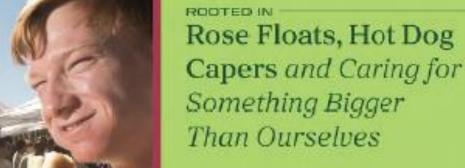


























"If I had seen this campaign as a prospective student, I would have been even more excited to come to CPP."



Niki Luhar *Business Administration Class of 2024*

2024 - 2025 Projects

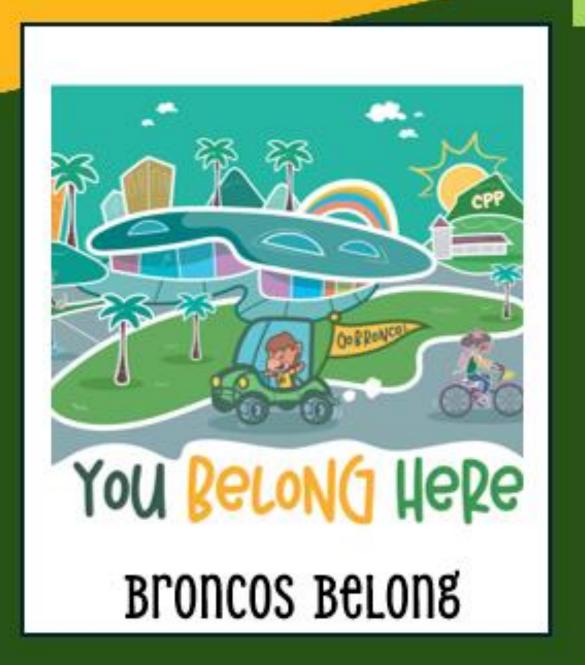


August-December 2024 Projects

For Term	Date	Project	Units Involved
F24	Aug	New student convocation: mailer and communications	DSA
F24	Aug	Weeks of Welcome	DSA
S25	Aug	Spring 2025 transfer campaign	StratComm, OREP
S25, F25	Aug	Academic program search site	EMS, IT, Academic Programs
S25, F25	Sept	Updated tour experience	OREP
S25, F25	Nov	Welcome Center face lift	OREP, StratComm, Facilities
S25, F25	Nov 2	Explore CPP spring 2025 admits and prospective fall 2025 applicants	OREP, StratComm, EMS, DSA, Colleges+
S25, F25	Dec	Virtual tour launch	OREP
F25	Aug	Research: why chose/didn't choose CPP	StratComm, OREP, EMS
F25	Sept	Counselor communications	StratComm, OREP
F25	Sept 11	Comm-Chella	StratComm, Communicators, Designers, Webmasters
F25	Oct	Bronco Applicant Portal launches	IT, EMS, OREP, StratComm, DSA+
F25	Oct	Parent communications	StratComm, OREP
F25	Oct	Centralized communications (ongoing)	OREP, StratComm, EMS, Colleges, DSA+
F25	Oct	Open forums	StratComm
F26	Oct	Research: brand tracker baseline	StratComm, OREP, EMS

WELCOME TO CAL POLY POMONA!

Broncos belong welcome kit







DIVISION OF STUDENT AFFAIRS

- Bachelor
- Certificate
- Credential
- Doctorate
- Master ■ Minor

From: (College)

- Agriculture
- Business Administration
- Education and Integrative Studies
- Engineering
- Environmental Design
- Letters, Arts, and Social Sciences

Search: Sort by:

Alphabetical

Results Found: 260

keywords..

ABCDEFGHIKLMNOPRSTUVWZ

A (back to top)

Accountancy, M.S.

Accountancy, M.S. (Accelerated)

Accounting Minor

Adapted Physical Education Added Authorization Credential

Administrative Service Credential

Aerospace Engineering, B.S.

Aerospace Engineering, M.S. (1)



COMM-CHELLA

PR ROUNDTABLE RETREAT

2024 A Brand New CPP 9 POLY POMONA











New Bronco Applicant Portal & Digital Admit Letter

CalPolyPomona | BRONCO APPLICANT PORTAL

ARPAN MECWAN







Application Submitted

Application Under Review

Review Your Decision Letter







Enhancing Centralized Communications

This new communication strategy allows for advanced planning, automation, and personalization at the program level.

- 1. Advance Campaign Planning
- 2. Automated Recurring Communications
- 3. Highly Personalized Messaging
- 4. Initial Call for Input
- 5. Introducing a Communication Template

January-May 2025 Projects

For Term	Date	Project	Units Involved
S25, F25	Feb 1	Green & Gold Block Party to welcome spring 2025 admits and soft launch new brand	Athletics, Enterprises, DSA, StratComm+
F25	Jan 26	Website Refresh Phase I launch	IT, StratComm
F25	Feb	Brand launch	StratComm
F25	Feb	Rebranded student applicant portal experience with animated digital admit letter and New Student Orientation Registration for fall 2025 admits plus admit next steps	IT, EMS, OREP, StratComm
F25	Feb	Nearpeer and College-led comms for yield	Colleges, OREP, StratComm, EMS
F25	Feb	Parent and counselor comms for yield	OREP, StratComm
F25	Feb	Print poster mailer	OREP, StratComm, EMS
F25	Mar	College-customized postcard invite to BroncoBound	StratComm, OREP, Colleges, EMS
F25	Apr	BroncoBound	OREP, StratComm, EMS, IT, DSA, Colleges+
F25	May 1	Decision Day	EMS, OREP
F25	May	Orientation leader meet and greets	DSA
F25	May	Next step workshops	DSA

Website Refresh



WHY CAL POLY POMONA

A Place to Learn by Doing



The Polytechnic Experience

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Learn Through Discovery

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Explore Multiple Majors with CPP Choice

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Explore our Programs and Unlock Your Potential

UNDERGRADUATE PROGRAMS V













EXPLORE ALL

Performance

STUDENT OUTCOMES

A Future of Possibilities



JAMES FU - RESTAURATEUR Opening Restaurants &

Ensuring Food Quality for Din Tai Fung



ALEXANDRA DOROUGH -BIOLOGIST

Opening Restaurants & **Ensuring Food Quality for Din** Tai Fung



COLE BRIGGS - PRODUCT MARKETING MANAGER

Opening Restaurants & Ensuring Food Quality for Din Tai Fung

Programs V Departments V Faculty Resources Alumni



College of **Business** Administration

Cultivating success through diversity, experiential learning, discovery, and innovation.



A True Polytechnic Experience

College of Business Administration (CBA) combines a cutting-edge business education with meaningful, real-world experiences, helping students apply what they learn in the classroom as well as develop a set of essential skills: creativity, leadership, and team-building. CBA is home to the Singelyn Graduate School of Business, a regional leader in graduate









Learning in Professional Environments

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Creating Real-World Opportunities

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BACHELOR'S

Pomona

Mechanical Engineer

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Psychology

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Early Childhood Studies

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OUR BRONCOS IN ACTION

SUCCESS STORIES



FEATURED STORY

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Google

WHERE OUR GRADS WORK







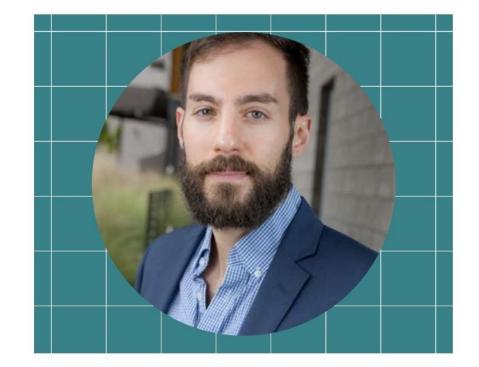


FEATURED FACULTY

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LEARN MORE



About Programs ∨ Departments ∨ Faculty Resources Alumni

Business Administration – Marketing Management

Bachelors of Science - BSBA | Undergraduate

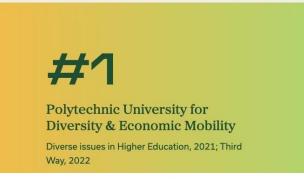
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QUICKLINKS Department Page How to Apply Request Info Financial Aid and Scholarships

ABOUT THE PROGRAM

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The Polytechnic Approach

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Digital Marketing Strategist

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Social Media Manager

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PROGRAM EMPHASIS







Promotion

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COURSE CATALOG

Required Major Courses	51 CREDITS	~
Required Marketing Focus Courses	17 CREDITS	~
Emphasis Electives	13 CREDITS	~
Emphasis Electives	48 CREDITS	~



FINANCIAL AID & SCHOLARSHIPS

Scholarships and Aid Lorem Ipsum Dolor Sit

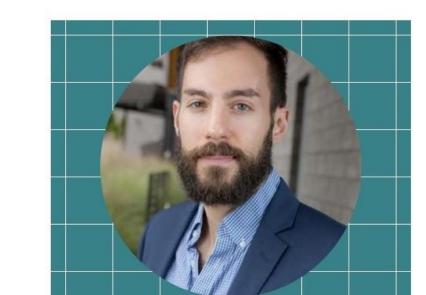
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LEARN MORE

FEATURED FACULTY

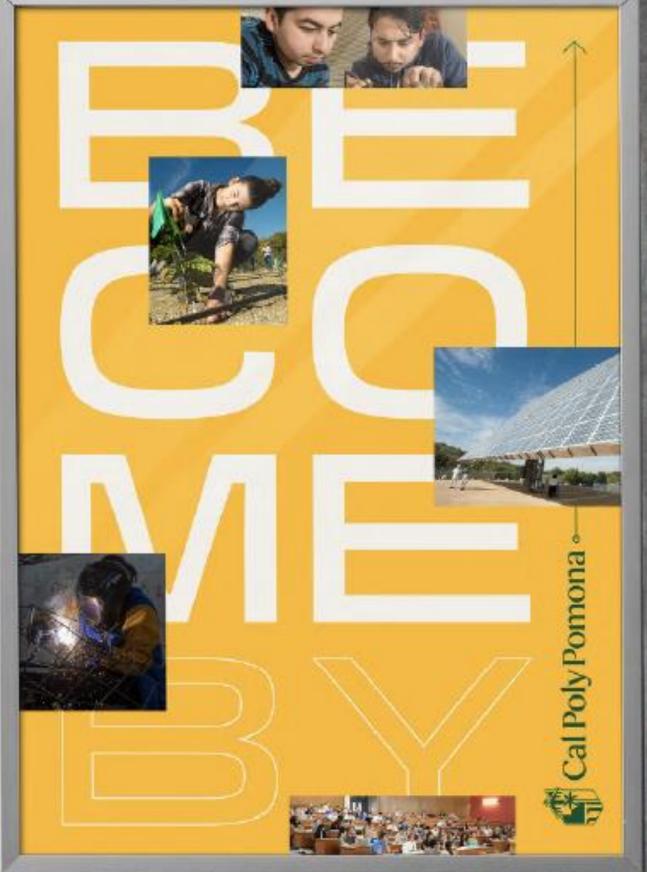
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FROM THE OFFICE OF President Coley

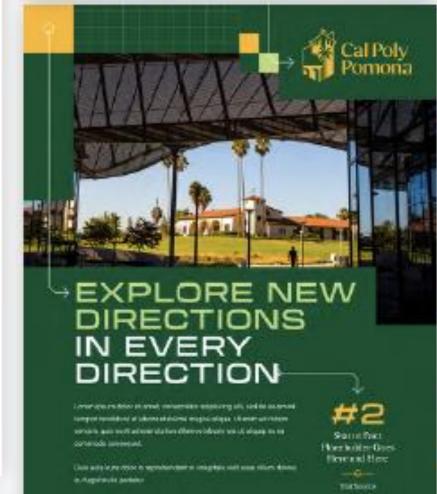
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Cal Poly Pomona





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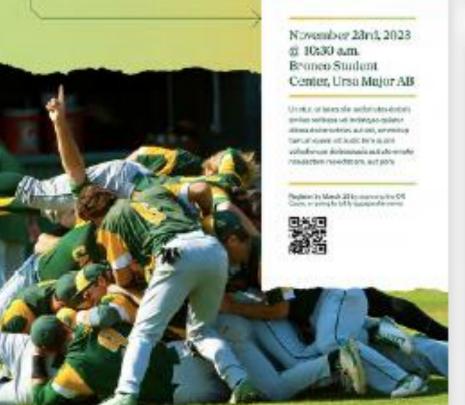
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BRONCOBytes



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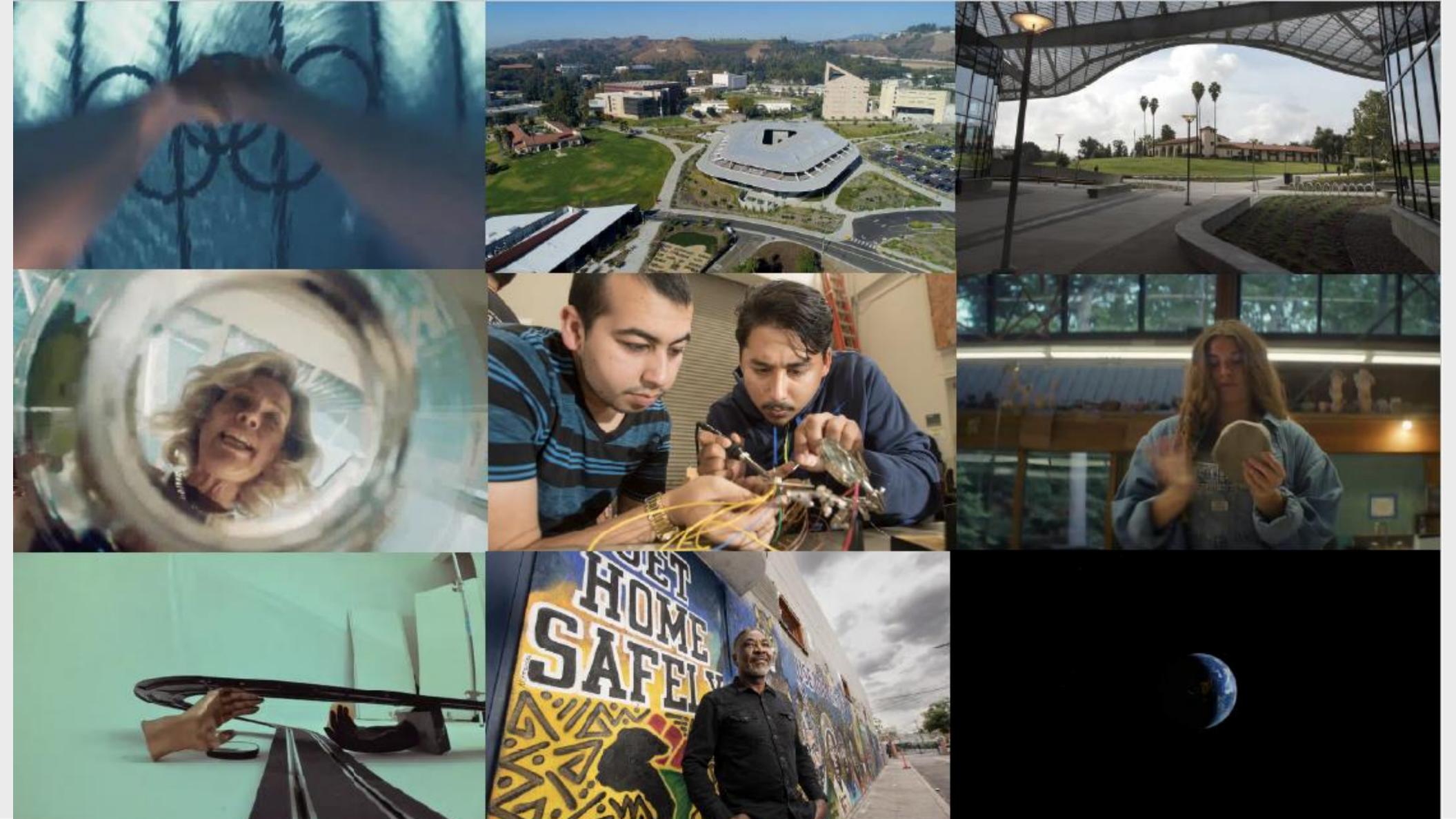
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Dear Allen,

Congratulations on your admission to Cal Poly Pomona! We are pleased and proud to welcome you to the College of Letters, Arts, and Social Sciences (CLASS) and to the Department of Theatre.

When you join CLASS, you are becoming part of a large and active college community with many opportunities to learn in and beyond the classroom. Here in CLASS, you will practice hands-on humanities and arts and conduct research that impacts the world and creates solutions. Outside the classroom, you can be active in one of our great clubs, participate in community-based learning, or travel the world through study abroad. Our students are supported by an excellent Student Success Center, staffed with experienced and caring professional advisors who will help you chart a path to success and navigate any obstacles you encounter. We understand that college can sometimes be confusing, and we are here to help you figure it out.

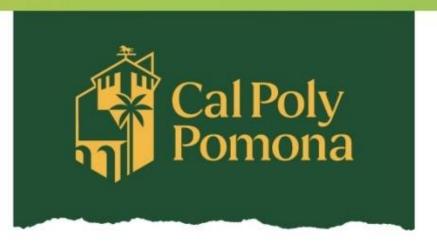
We look forward to seeing you on campus this spring at <u>BroncoBound</u> on April 13, 2024 and you can join us for other <u>college events</u> all spring! Visit our <u>CLASS page for admitted</u> <u>students</u> and connect with us on socials (@classcpp). Be sure to let us know when you're ready to #chooseCLASSCPP.



Camelle Johnson

Camille Johnson, Dean College of Letters, Arts, and Social Sciences

P.S. If you've already decided that you're #BroncoBound, submit your Intent to Enroll today!



Dear Broncos,

We have an exciting update to share about our free and unlimited Foothill Transit Class Pass pilot program. Beginning Monday, January 23, 2023 students can catch the Foothill Transit Silver Streak bus right on campus – and it's still free with the Class Pass!

The Silver Streak is a premium rapid bus line that serves downtown Los Angeles, El Monte, West Covina, Pomona, and Montclair. From this new stop in front of CPP's Student Services Building, you'll be in downtown LA within an hour. The Silver Streak runs 24/7, with trips between 7 a.m. and 7 p.m. on weekdays stopping at Cal Poly Pomona as part of the pilot.

Should ridership demand warrant, the service may be expanded in the future. The full bus schedule and map is available on the CPP Silver Streak website.

June-December 2025 Projects

Term for	Date	Projects	Units Involved
F25	Jun - Aug	Orientation	DSA
F25	Jun - Aug	Welcome kit for Orientation attendees	StratComm, DSA
F25	Jun - Aug	Orientation "high touch" outreach and custom portal alert	DSA
F25	Jun - Aug	Melt strategies	DSA
F25	Aug	Reports (e.g., funnel reports)	OREP
Pipeline	Aug	Outreach to middle school	OREP, StratComm
S26, F26+	Aug	Branding: positioning and customized materials for each college	StratComm, Colleges
S26, F26+	Aug	Reputation campaign (advertising)	StratComm
S26, F26+	Dec	Completion of Website Refresh Phase II	StratComm, Post-bacc programs, UA, Admin Affairs, President's Office+

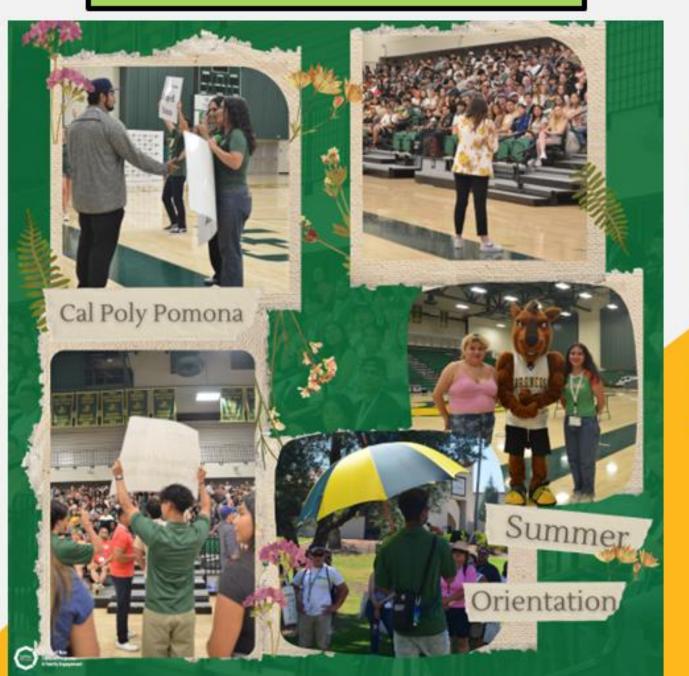
ORIENTATION EXPERIENCE



Pathways & Ice cream social



Bronco Bracket



Parent & Family







Logo Updates













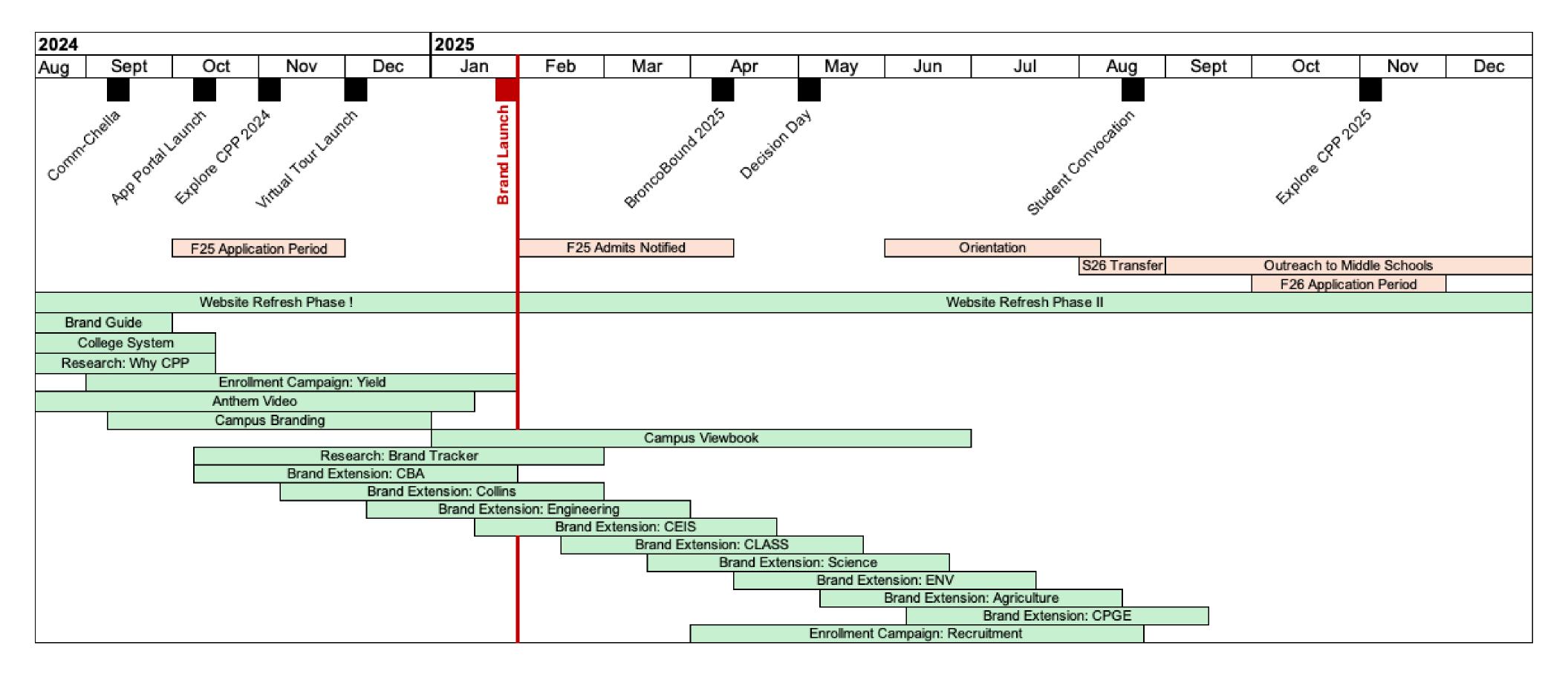




Timeline



All Enrollment & Branding Projects



Campaign Budget & ROI



Context

Enrollment & Awareness Campaign

- \$4.1M over 3 fiscal years from philanthropic funds no state, tuition sources
- Investing wisely, using mix of internal/external resources
 - Large universities (12K+ students) spend 20% more annually on marketing comms (SimsponScarborough Higher Education CMO Study 2024)
 - Other CSUs (e.g., Chico, Fresno, Humboldt, Fullerton) spending comparable or more on increasing enrollment and awareness
 - One CSU campus budgeted \$2M for advertising (CPP has budgeted \$750K)
 - Cal Poly Humboldt spent \$3M over 2 years (they are 1/4 our size)

Campaign Includes 10 Projects

1. University Awareness

6. Audience Research

2. College Enrollment

7. Brand Guidelines & Training

3. College Distinction

8. Website Refresh

4. Identity System

9. Campus Engagement

5. University Promotion

10.Project Management

Investment: Budgeted and Spent (Philanthropic Sources / Over 3 Years)

#	Project	Budgeted	% Budget	Spent (as of 10/24)
1	University Awareness	\$860,000	21%	\$0
2	College Enrollment	\$675,620	17%	\$40,000
3	College Distinction	\$730,000	18%	\$0
4	Identity System	\$302,000	7%	\$302,000
5	University Promotion	\$640,313	16%	\$140,000
6	Audience Research	\$30,000	1%	\$30,000
7	Brand Guidelines/Training	\$107,000	3%	\$107,000
8	Website Refresh	\$296,800	7%	\$234,000
9	Campus Engagement	\$100,000	2%	
10	Project Management	\$342,922	8%	\$32,300
Total		\$4,084,655		\$885,300

Return on Investment

Value of CPP Degree

Increased awareness of Cal Poly Pomona's strong reputation, leading to increased resources to achieve our mission.

Prospective Student Applications Student Job Prospects Grant Funding Admissions Yield Support for Academic Disciplines Job Applications Hiring Choices Resources Bronco pride! Philanthropic Donations

Discussion and Action



Discussion and Action

- 1. How do we help everyone understand the imperative of this investment?
- 2. Join us at the New Branding Community Forum (Oct. 29 at 12pm or 6:30pm)
 - Visit cpp.edu/brand to register and see FAQs





Handout: Campaign Project and Budget Details

Coordinated Enrollment + Awareness Efforts

Academic Senate Presentation October 16, 2024

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University Awareness & College Enrollment

#	Project	Purpose(s)	Deliverables	Work/Input from
1	University Awareness	 Enhance CPP Visibility Raise awareness of CPP's excellence and impact Attract students, faculty, staff, and dollars to CPP 	Advertising (billboards, metro/bus wraps, web and social media ads) • Statewide • Key out-of-state cities	 StratComm Communicators Students Professional services
2	College Enrollment	 Enroll students Achieve mission Impact society Remain financially viable and retain Disciplines Jobs Services 	 Materials to recruit, yield, reduce melt for prospective students (viewbooks, mailings, emails, flyers, swag) Materials to attract, assure, encourage influencers (parents, counselors) Welcome Center upgrade 	 StratComm OREP EMS Orientation & Family Engagement Students Facilities Faculty Professional services

College Distinction & Identity System

#	Project	Purpose(s)	Deliverables	Work/Input from
3	College Distinction	Empower colleges to communicate distinctive strengths of their academic programs, career outcomes, and return on investment for students, parents, employers, donors.	 In-depth work (~3.5 months) with all 9 colleges Value proposition Positioning Messaging Customized materials 	 StratComm Deans College communicators Development officers Students Professional services
4	Identity System	 Create coordinated family of institutional marks that fully represent CPP. Provide identity system to foster consistency, greater recognition of CPP. 	 CPP logo Presidential seal Identity system for colleges, divisions, programs, etc. 	 StratComm Advisory groups (students, faculty, staff, campus leaders, alumni, Philanthropic Board) Professional services

University Promotion & Audience Research

#	Project	Purpose(s)	Deliverables	Work/Input from
5	University Promotion	Provide internal CPP communicators with promotional tools, comms materials and easy-to-use system to create and support effective comms.	 CPP "commercials" 6+ videos Student success stories (feat. faculty/staff mentors) Canva Template Library Flyers/posters/ads Newsletters PowerPoints Business cards Letterhead Campus signage Commencement items Swag 	 StratComm MediaVision Communicator Advisory Committee Campus communicators Students Professional services
6	Audience Research	Understand why admits choose us/don't to inform enrollment strategy, offerings, messaging.	Results report	 StratComm EMS OREP Professional services

Brand Guidelines/Training & Website Refresh

#	Project	Purpose(s)	Deliverables	Work/Input from
7	Brand Guidelines & Training	Provide clear, comprehensive direction on use of CPP marks to foster consistency and recognition.	 Guideline document (100+ pages) and updated brand resources website Ongoing training, guidance for campus communicators, designers, webmasters 	 StratComm Campus designers, communicators Communicator Advisory Committee Professional services
8	Website Refresh	 Communicate	 Website with: Updated, consistent look Answers to prospective student needs/questions Focus on academic disciplines Better user experience Phase I: Pages for prospectives (college home, academic discipline pages, etc.) Phase II: All other pages 	 StratComm IT Web Team ATI Team Website Advisory Group Communicator Advisory Group Prospective students & parents Students Professional services

Campus Engagement & Project Management

#	Project	Purpose(s)	Deliverables	Work/Input from
9	Campus Engagement	 Introduce campaigns to campus Celebrate Bronco pride 	 Events and Engagement Promotional items 	 StratComm CPP Enterprises Athletics Student Affairs Student Success ASI Alumni Facilities
10	Project Management	 Administration and coordination Student stipends, incentives for time 	Supports all projects, sequencing and interdependencies	 StratComm Professional services

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